

Niagara Crossing Hotel & Spa



Dog Acceptance Agreement

Welcome to the Niagara Crossing Hotel & Spa! We look forward to providing a memorable stay for you and your dog. There is a non-refundable 'Pet Fee' of \$25.00 per stay. To ensure the comfort and enjoyment of our guests, the following policies apply to your pet's stay. We have adopted this pet policy that allows your dog to stay on property under the following terms and conditions:

1. **Acceptable Pets**

We welcome all well-mannered dogs (no other animals). The hotel reserves the right to implement a weight limit of 60 pounds per dog. We reserve the right to require immediate removal of any pet that displays dangerous or unacceptable behavior including but not limited to biting, excessive noise (such as barking), evidence of disease, or urination / defecation in public areas. No more than ONE (1) pet may occupy a guest room. Each guest is responsible for all charges related to the removal of his/her pet, including but not limited to transportation and kennel charges.

2. **Pet Friendly Areas**

Dogs are allowed only in the following areas: Guest room(s) and the "lawn" outside the front entrance. Please dispose of pet waste in the receptacles provided.

3. **Dog Control / Containment in Public Areas**

Dogs must be leashed or caged, and firmly held when they are in all common areas of the hotel, including the walk areas outside. Dogs are **not** allowed in the food & beverage areas or conference rooms at any time, with the exception of assistance pets or service animals.

4. **"Pet in Room" Sign**

Please place the "Pet in Room" sign on the outside of your door whenever your pet is in your room.

5. **Housekeeping**

For the safety and comfort of your dog, Housekeeping will only enter your room if (a) your dog is NOT present, (b) you are present and can monitor your dog or (c) your dog is in a secured crate.

6. **Damage to Guest Rooms and Common Areas**

Your account will be charged accordingly for the repair or replacement cost for any damage caused by your dog. This fee could be any amount up to and above \$250. There will be a \$150.00 fee associated with any need to relocate other guests due to excessive noise or failure to comply with any aspects of this agreement. Your Credit Card will be Authorized for \$150.00 upon check-in for incidentals and may be refunded after your room is inspected after check-out.

7. **Release and Indemnification**

The guest agrees to release, defend, and indemnify the Niagara Crossing Hotel & Spa, Coakley Williams Hotel Management, and each of their respective directors, members, officers, employees, subsidiaries, successors and beneficiaries from any and all claims or damages related to your pet or your pet's stay at the Niagara Crossing Hotel & Spa, Lewiston, NY, including any claims by the third parties.

Agreed and accepted by:

Guest's Printed Name

Guest's Signature

Pet Name and Breed

Room Number

Departure Date

Associate Signature

Cell Phone Number